

commits to this Charter, and undertakes to incorporate it into their volunteer management practice.

Equality and Diversity

Volunteering is open to all; volunteers are treated with fairness.

Expenses

Travel, and any other agreed, out of pocket expenses are reimbursed.

Induction

Volunteers are introduced to the work and ethos of the organisation.

Organisational Involvement

Volunteers have influence and an informed voice on organisational issues.

Personal Development

Identified needs are met by relevant training and development opportunities.

Recruitment Process

Recruitment procedures are fair, efficient and consistent.

Resolving Difficulties

Volunteers are aware of how to raise a concern, and how it will be handled.

Reward and Recognition

The organisation expresses its appreciation of the volunteers' contribution.

Safe Volunteering Environment

The physical and emotional risks of volunteering are identified, minimised, and covered by adequate insurance.

Support

A named supervisor ensures ongoing support appropriate to need.

Signed on behalf of organisation

Signed on behalf of the GLV Network

Date

**GREATER LONDON
VOLUNTEERING**

